| Electronic Acknowledgement Receipt   |   |  |
|--------------------------------------|---|--|
| EFS ID:                              | 4480418   |  |
| Application Number:                  | 10074325  |  |
| International Application Number:    |   |  |
| Confirmation Number:                 | 6444  |  |
| Title of Invention:                  | METHODS AND SYSTEMS FOR COMMUNICATING WITH SERVICE TECHNICIANS IN A TELECOMMUNICATIONS SYSTEM |  |
| First Named Inventor/Applicant Name: | Steven G. Smith   |  |
| Customer Number:                     | 39262   |  |
| Filer:                               | Jeramie Jay Keys/Tina Willie  |  |
| Filer Authorized By:                 | Jeramie Jay Keys  |  |
| Attorney Docket Number:              | 010284  |  |
| Receipt Date:                        | 18-DEC-2008   |  |
| Filing Date:                         | 12-FEB-2002   |  |
| Time Stamp:                          | 11:33:31  |  |
| Application Type:                    | Utility under 35 USC 111(a)   |  |

# **Payment information:**

| Submitted with Payment | no |
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# File Listing:

| 1 Power of Attorney 20009-0342US01_REV-POA-<br>executed_scanned.pdf 26847 no 1 | Document<br>Number | Document Description | File Name | File Size(Bytes)/<br>Message Digest | Multi<br>Part /.zip | Pages<br>(if appl.) |
|--|--------------------|----------------------|-----------|-------------------------------------|---------------------|---------------------|
|  | 1                  | Power of Attorney    | _         | da4901f92dc398b7518320516e67ac10e76 |                     | 1                   |

# Warnings:

## Information:

| 2         | Assignee showing of ownership per 37<br>CFR 3.73(b). | 20009-0342US01_Statement3-<br>73b.pdf | 784540<br>5ad392d82f1b9d8a9910afe279d2e064928<br>cd5f6 | no | 1 |  |
|-----------|--|---------------------------------------|--|----|---|--|
| Warnings: |  |                                       |  |    |   |  |

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#### New Applications Under 35 U.S.C. 111

If a new application is being filed and the application includes the necessary components for a filing date (see 37 CFR 1.53(b)-(d) and MPEP 506), a Filing Receipt (37 CFR 1.54) will be issued in due course and the date shown on this Acknowledgement Receipt will establish the filing date of the application.

### National Stage of an International Application under 35 U.S.C. 371

If a timely submission to enter the national stage of an international application is compliant with the conditions of 35 U.S.C. 371 and other applicable requirements a Form PCT/DO/EO/903 indicating acceptance of the application as a national stage submission under 35 U.S.C. 371 will be issued in addition to the Filing Receipt, in due course.

#### New International Application Filed with the USPTO as a Receiving Office

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